Auburn University Libraries
User Experience Librarian

Auburn University Libraries seeks an innovative, knowledgeable, and user-focused individual to serve as the User Experience Librarian, reporting to the Associate Dean for Public Services/Head of Research and Instruction Services in the University Libraries. This twelve-month tenure-track position requires professional and scholarly activity as well as service on library and university committees. The successful candidate will coordinate the planning, designing, and implementation of initiatives of assessments to enhance user experience and the Libraries’ role in supporting the research, teaching, and learning activities of the University.

MAJOR RESPONSIBILITIES:
• Leading the processes for usability testing, analysis and assessment of the Libraries’ website, search tools, and online content and gathering, analyzing and reporting user services’ related data, through focus groups, user surveys and other assessments;
• Participating in enhancing the user experience and improving resource discovery through planning, testing, deployment, and troubleshooting of web applications and platforms that lead to ensuring a reliable and robust Auburn University Libraries web presence;
• Advocating for user needs by coordinating user experience driven projects and collaborating with Auburn University Libraries' departments to incorporate desired changes from usability testing;
• Coordinating the assessment of the Auburn University Libraries’ website with respect to online content organization, usability, accessibility, interconnectivity, search functionality, accuracy, and currency in adherence to the best technical and professional standards;
• Collaborating with content creators in all Libraries departments and other stakeholders to facilitate the creation of cohesive and high quality scholarly online content, website, and search tools that contribute to student success and research productivity;
• Coordinating a consistent Auburn University Libraries online presence, identity, and branding in concert with Auburn University’s brand and design;
• Maintaining current knowledge of best practices, standards, and innovative technologies related to enhancing user experience and facilitating, through training, their adoption and application; and
• Performing other duties as assigned.

REQUIRED QUALIFICATIONS:
• Masters of Library Science and/or Information Science from an ALA accredited program or equivalent at the time employment begins;
• Knowledge of common UX/usability testing methods
• Broad knowledge of a wide range of information technology skills and abilities related to accessibility, user experience, and usability testing;
• A commitment to customer service excellence;
• Strong and effective interpersonal and written communication skills;
• Highly developed analytical, problem-solving and organizational skills;
• Ability to work both independently and collegially and productively on teams;
• Demonstrated commitment to diversity with an understanding of the contributions that a diverse workforce brings to the workplace;
• Potential to meet university promotion and tenure requirements for library faculty.

DESIRED QUALIFICATIONS:
• Experience working with multiple library-specific applications and content management systems;
• Demonstrated success applying user experience methodologies
• Ability to analyze complex quantitative and qualitative data; and
• A familiarity with technological trends and best practices related to enhancing user experience.

SALARY / BENEFITS: Starting salary of $56,410 for a Librarian II/Assistant Professor. Rank and salary will be commensurate with experience/qualifications. This is a twelve-month tenure-track position. Benefits include 20 days of vacation leave/12 days of sick leave per year; participation in State Teachers' Retirement System (mandatory); additional voluntary retirement plans available; health/dental/life/disability insurance.

SPECIAL INSTRUCTIONS TO APPLICANTS:
Application review process begins January 13, 2020 and will continue until a qualified candidate is selected and recommended for appointment. A complete application must include a letter of interest, resume or curriculum vitae, and the names of three current, professional references (please include mailing addresses, e-mail addresses, and telephone numbers). The candidate selected for this position must be able to meet eligibility requirements to work in the United States at the time appointment is scheduled to begin and continue working legally for the proposed term of employment. For questions, contact the search committee chair, Nancy Noe at noenanc@auburn.edu.

To apply, visit: http://aufacultypositions.peopleadmin.com/postings/3959.

Auburn University Libraries is a member of the Association of Research Libraries (ARL), Association of Southeastern Research Libraries (ASERL), Hathi Trust, Coalition for Networked Information (CNI), and other organizations of academic institutions. The Libraries is currently developing a strategic plan in alignment with the Auburn University Strategic Plan which is available at: http://ocm.auburn.edu/strategic_plan/2019/ausp2019-2024.pdf.

Auburn University is a nationally ranked land grant institution recognized for its commitment to world-class scholarship, interdisciplinary research with an elite, top-tier Carnegie R1 classification and an undergraduate education experience second to none. Auburn is home to more than 30,000 students, and its faculty and research partners collaborate to develop and deliver meaningful scholarship, science and technology-based advancements that meet pressing regional, national and global needs. Auburn's commitment to active student engagement, professional success and public/private partnership drives a growing reputation for outreach and
extension that delivers broad economic, health and societal impact. Auburn's mission to educate, discover and collaborate drives its expanding impact on the world.

Auburn University is understanding of and sensitive to the family needs of faculty, including dual-career couples. Additional information can be found on our [website](#).

Auburn University is an Affirmative Action/Equal Opportunity Employer. It is our policy to provide equal employment opportunities for all individuals without regard to race, sex, religion, color, national origin, age, disability, protected veteran status, genetic information, sexual orientation, gender identity, or any other classification protected by applicable law.